Following are the most commonly asked questions regarding our point of sale inspection and procedures:

- Q. When should I obtain a point of sale inspection?
- A. We advise a point of sale inspection as soon as possible to avoid last minute complications. The inspection is good for <u>one year</u> from the initial inspection date; transfer of title must occur within that time period. If the inspection expires before transfer of title, a new inspection must be performed.
- Q. How do I obtain an inspection?
- A. The owner of the home, or their authorized agent, must complete application for the inspection, and submit cash or check in the amount of \$250.00 for a single-family home and \$300.00 for a two-family home. An appointment can be set up at that time also. This can be done through the mail, or in person, Monday thru Friday between 8:00am and 4:30 pm at 3962 Silsby Road.
- Q. Can my real estate agent obtain the inspection for me?
- A. Yes, with a copy of the signed listing agreement.
- Q. Do I have to be present while the inspection takes place?
- A. No. You may authorize your agent, a relative or a friend (over 18 years of age) to be present when the inspector is at your home. They must remain at the home the entire time the inspector is there.
- Q. During what hours are appointments available and how long does the inspection last?
- A. The inspection appointments are available Monday thru Friday, between the hours of 8:30am and 3:00pm. The inspection takes approximately 1 to 2 hours.
- Q. When will I receive the report?
- A. A typewritten report will be mailed *within 10 business days* . You may also provide us with an e-mail address.
- Q. How long do I have to correct violations?
- A. Ordinance states that violations must be corrected within 90 (ninety) days of the date of the report. However, the Housing Department grants requests for

extensions on a "progress-made" basis.

- Q. Do I have to correct any or all of the violations, or can I sell the home with violations?
- A. The buyer(s) can assume any or all violations.
- Q. What procedures are necessary for this?
- A. The owner is responsible for obtaining a re-inspection to verify corrections, if any. The buyer(s) must then sign an *assumption form*, available from our *website-www.universityheights.com*, or our office, and funds must be escrowed to cover the cost of correction of any outstanding violations. Upon receipt of the *signed assumption form* and a *letter of verification from the escrow company* stating the amount of funds they are holding for violation correction, the building department will issue a transfer release to the escrow company stating that our requirements have been met, and releasing the property for transfer.
- O. How is the amount of the funds to be held determined?
- A. Written estimates from a contractor for the violation correction will help in determining the amount to be held. However, many times this is not possible due to time constraints or weather conditions. <u>Call the Housing Department administrative staff if you would like the Housing Inspector to set escrow.</u>
- Q. What if all violations are corrected?
- A. The owner or authorized agent is responsible for scheduling a re-inspection to verify any corrections. Afterward, a **Certificate of Compliance** is issued to the homeowner.

If you have any questions or concerns that are not addressed here, please call our office at 216-932-7800, Monday thru Friday between the hours of 8:00am and 4:30pm. Our mailing address is 2300 Warrensville Center Road, University Heights OH 44118. Thank you.