



“At Your Service”



Message from the Mayor

Dear Residents,

You may have read or heard media accounts recently about a change in the electric supplier for the Northeast Ohio Public Energy Council (NOPEC). In summary, NOPEC negotiated a contract in 2010 with First Energy for electric supply service to customers in NOPEC cities. University Heights is a NOPEC city, thus making residents and businesses eligible for NOPEC-negotiated rates for gas and electric service. The contract was recently terminated and NOPEC has negotiated a contract with a new electric supplier. The new supplier, NextEra Energy Solutions, is NOPEC's current supplier for gas service and will begin delivering electric service to NOPEC customers beginning January 1, 2017.

NOPEC's contract with NextEra guarantees that rates for electric service will match the current rates NOPEC customers receive from First Energy through August, 2017. Beginning in September, 2017, the electric rates could change. NOPEC customers always have the option to compare the costs of competing suppliers and associated contract terms by visiting the website of the Public Utilities Commission of Ohio (PUCO) at www.energychoice.ohio.gov. Current NOPEC customers can remain with NOPEC suppliers for gas and electric service by taking no action. The only way to switch from a NOPEC supplier to another supplier for electric or gas service is to fill out and mail the opt-out postcard to NOPEC. If you do not take that action, you will remain with the NOPEC supplier for electric and gas service.

In an effort to highlight local businesses and city services, the staff at City Hall is delivering a Business Directory to every home in University Heights this month. The Business Directory will arrive in a reusable shopping bag that also contains an updated Service Department booklet, store coupons, and a few other useful items. We hope you will find the information useful.

The road construction season has ended for 2016 and we are already planning for 2017. I have proposed a \$1.3M road program in the 2017 budget. This would be the highest dollar amount ever spent for street improvements in University Heights. Our current policy and program to prioritize the installation of new curbs on heavily travelled streets is nearly complete. In future years we will begin full curb replacement on side streets.

Have a safe and happy Thanksgiving holiday!

Sincerely,

Susan Infeld
Mayor

Leaf Pickup

Leaf pickup is ongoing until early December. Leaves can be raked into piles on your tree lawn for collection by the city's vacuum trucks. Please do not put your leaves in the street because they could clog the street sewers. If you prefer to have your leaves picked up weekly, please put them into brown kraft bags and place them on the tree lawn for collection on your garbage day.

Free Advice for Home Renovation Projects

University Heights is a participating community in the Heritage Home Program of the Cleveland Restoration Society. The program offers the professional expertise of consultants from the Cleveland Restoration Society who will help you navigate the process of making improvements to your home. These services are free and include site visits, color consultation, help with finding contractors, and a review of contractor bids you may have received for proposed work on your home. The program offers low-interest financing for qualifying projects. Learn more at HHP@heritagehomeprogram.org or by phone at (216)426-3116.



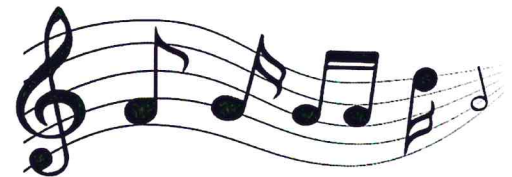
CH-UH Library Bookmobile Bus Stop Schedule

Although the UH Library branch will be closed for renovations until fall, 2017, you can still find library services close to home! The Library Bookmobile is on the move and offers a small collection of popular books, DVDs, CDs, and reference help. The bookmobile is a very attractive mini-library that is heated, has a wheelchair lift, is staffed by a travelling librarian, and offers book checkout and other library functions. It has regular stops on these days/times:

- Monday, 1-3 p.m., GFS Store, 13865 Cedar Road, South Euclid
- Wednesday, 1-3 p.m., Cedar Center Apartments, 14050 Cedar Road, University Heights
- Wednesday, 3-5 p.m., Purvis Park, 2198 Wrenford Road, University Heights
- Thursday, 3-5 p.m., Huntington Green Apartments, 2201 Milton Road, University Heights
- Friday, 3-5 p.m., Fairmount Circle parking lot (behind the BP station), University Heights

UH Symphonic Band Holiday Concert

The University Heights Symphonic Band will hold its inaugural concert of holiday music on Thursday, December 1, at 7 p.m. in the Dolan Science Center Atrium at John Carroll University. Enjoy an evening of music as we welcome the holiday season!



Welcome Wagon Information Available on City Website

Periodically, we get inquiries about civic volunteer opportunities, R.I.T.A. tax information, contact information for utility services (e.g. gas, electric, water), etc. All of this "Welcome Wagon" information is available on the city website for your review (www.universityheights.com) under the Resident link.

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University Heights City Hall



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